



305 E. Elva Street  
Idaho Falls, ID 83401  
Phone: 877.552.2440  
Fax: 866.503.1314  
Email: raycore@raycore.com

## LIMITED LIFETIME WARRANTY

**Materials and Workmanship:** RAY-CORE offers a Limited Lifetime Warranty on its Structural Insulated Roof, Wall and Header products to the original purchaser or structure owner. This warranty is valid as long as they own the covered structure. It covers defects in workmanship and/or material from the date of manufacture, provided that the products were handled, specified, utilized and installed in a correct and proper manner, in conformance with the standards and specifications established by RAY-CORE, INC.'s Installation Manual, purchaser's architect or engineer's design specifications, standard building practices and national and local code requirements.

**Exceptions:** This warranty is specific to manufacturing defects and not apply to damage resulting from violent or unusual weather conditions, acts of God (including seismic and volcanic activity), fire, water or flood, animal, rodent or insect damage, mold or mold-related damage, fungal growth of any kind, settlement or failure of the building foundation, damage caused by structural changes, alterations, additions, distortion, or failure or settlement of foundation or other structural elements. It also does not cover damage caused by engineering, design or builder's failure to appropriately interpret or follow specifications, alteration, misuse or abuse of materials prior to, during or after installation. Additionally, it does not cover damage resulting from improper installation or use of incompatible installation processes or materials. This warranty does not cover any cause or failure other than that resulting from a manufacturing defect of the product. RAY-CORE assumes no responsibility that the product will be fit for any particular purpose for which the purchaser is buying except as provided under "Materials and Workmanship". This warranty replaces all or other warranties, express or implied, including the warranties of merchantability and fitness. RAY-CORE, INC. shall not be liable for incidental, special, indirect or consequential damages resulting from a defect in the product, including but not limited to loss of time or use of a structure constructed with RAY-CORE products, inconvenience, commercial loss, excessive energy costs, injury, illness or other consequential damages. This warranty is extended only to the original purchaser or structure owner, as long as they own the covered structure and is otherwise non-transferable. This warranty is not applicable outside the United States and Canada.

**Activation of Warranty:** To activate this warranty, you must complete the warranty form and return it to RAY-CORE, INC. within sixty (60) days of receipt of your RAY-CORE products. By completing the warranty form, you verify that the RAY-CORE products were specified, utilized and installed in a correct and proper manner, in conformance with the standards and specifications established by RAY-CORE, INC.'s Installation Manual, purchaser's architect or engineer's design specifications, standard building practices and national, and local code requirements.

**Notification of Claims:** Claims must be made in writing to RAY-CORE, INC. Customer Service, 305 E. Elva Street, Idaho Falls, ID 83401, immediately upon detection or perception of defective product. RAY-CORE, INC. reserves the right to inspect, and the owner must allow a RAY-CORE agent to enter the property and inspect the said defective product by an authorized representative prior to the settlement of any claim.

**RAY-CORE's Commitment:** If any of the RAY-CORE products listed above are found to have a Manufacturing Defect in workmanship and/or materials during the warranty period, causing a loss to the original purchaser or structure owner only, as long as they own the covered structure during the warranty period, RAY-CORE, INC. will provide that owner with materials required to repair the problem or replacement product as RAY-CORE deems necessary, at the discretion of RAY-CORE, comparable to that originally purchased. If RAY-CORE elects to provide materials to repair or to replace the product, RAY-CORE will not be responsible for permits, design, engineering, labor, additional material or any other costs incurred in replacing the panels.

**Questions:** For questions concerning this warranty, contact RAY-CORE, INC. Customer Service at 1.877.552.2440; 305 E. Elva Street, Idaho Falls, ID 83401.



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## WARRANTY FORM

**PURCHASER:** \_\_\_\_\_ INVOICE NO \_\_\_\_\_

NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_  
 \_\_\_\_\_

PHONE NUMBER \_\_\_\_\_ FAX NUMBER \_\_\_\_\_

EMAIL \_\_\_\_\_

DATE OF PURCHASE \_\_\_\_\_ DATE OF RECEIPT \_\_\_\_\_

**ORIGINAL STRUCTURE OWNER:**

NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_  
 \_\_\_\_\_

PHONE NUMBER \_\_\_\_\_ FAX NUMBER \_\_\_\_\_

EMAIL \_\_\_\_\_

I certify that I have read and understand RAY-CORE, INC. Limited Lifetime Warranty and that all RAY-CORE SIP Panels referenced above were specified, utilized and installed in a correct and proper manner, in conformance with the standards and specifications established by RAY-CORE, INC.'s Installation Manual, purchaser's architect or engineer's design specifications, standard building practices and national and local code requirements.

Signature \_\_\_\_\_

Name \_\_\_\_\_ Date \_\_\_\_\_

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